

Madison County Department of Emergency Medical Services

Standard Operating Guideline



Interaction with Volunteers	
Title	Interaction with Volunteers
Number	011
Adoption Date	1/1/07
Revision Date	
Approved by	Lewis Jenkins, EMS Director



County personnel will make every effort to integrate smoothly with the volunteer organization and station personnel.

Policy:

1. During the designated work hours at the station, an emergency ambulance will consist of two (2) qualified personnel. Designated working hours / schedule are subject to change or may be augmented at the discretion of the EMS Director, EMS Lieutenant, or career EMS Duty Officer.
2. Madison County EMS personnel will not wait for volunteers to respond to the station, and will respond as expeditiously as possible after being dispatched.
3. Any volunteer at the station is welcome to go on any call. Volunteers not in the station, but on duty, may respond to the scene of the call. The EMS Duty Officer is encouraged to coordinate volunteer and career staff to create the best possible response.
4. Madison County EMS personnel will display professionalism, courtesy, and respect at all times.